E-RATE INVOICING

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July 2016; updated August 2016

TOPICS FOR THIS PRESENTATION

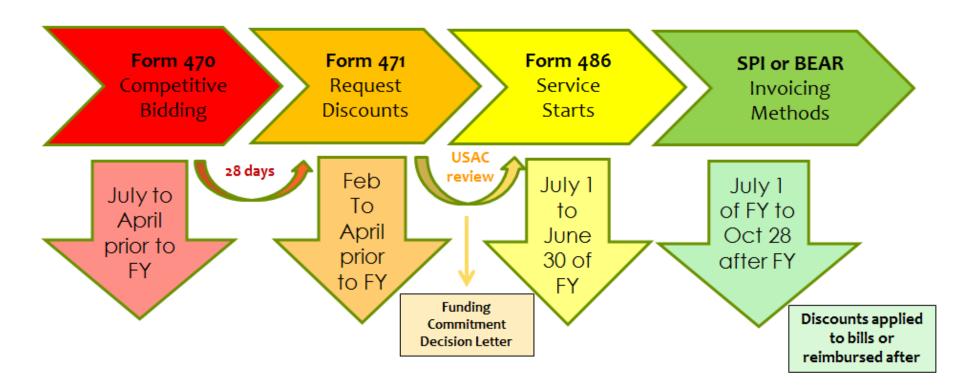
- How to view your Funding Commitment Decision Letter (FCDL)
- How to file the Form 486, a requirement for every recipient of E-rate funding
- Invoicing Options (SPI or BEAR)
- Making changes to funding
 - Form 500
 - Service Substitution letter

DISCLAIMERS



- These instructions represent my unofficial interpretation of the FCC's E-rate rules and regulations.
 Official guidance can come only from the FCC and USAC.
- USAC is working constantly to fix technical problems and other errors in both the E-rate Productivity Center and in training documents. What I present today is correct to the best of my knowledge, but what you see in EPC may be different.

THE E-RATE PROCESS

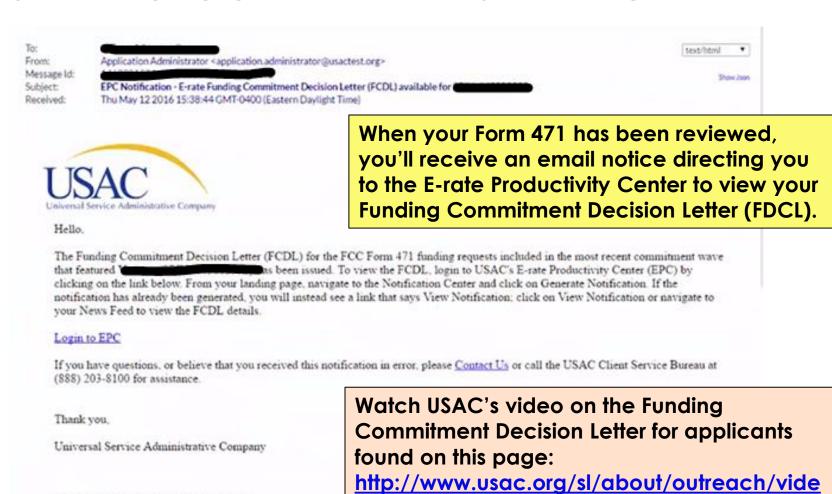




FUNDING COMMITMENTS IN EPC

NOTE: Please do not reply to this email.

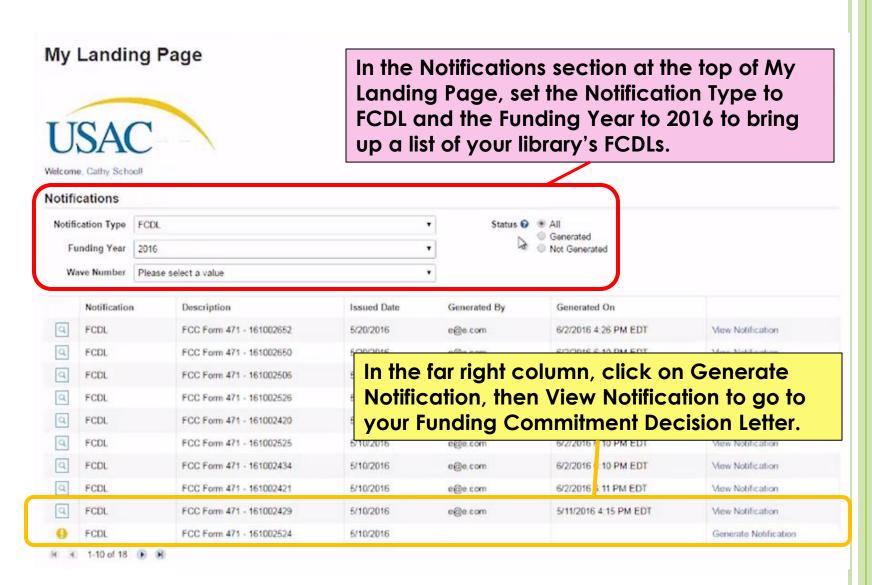
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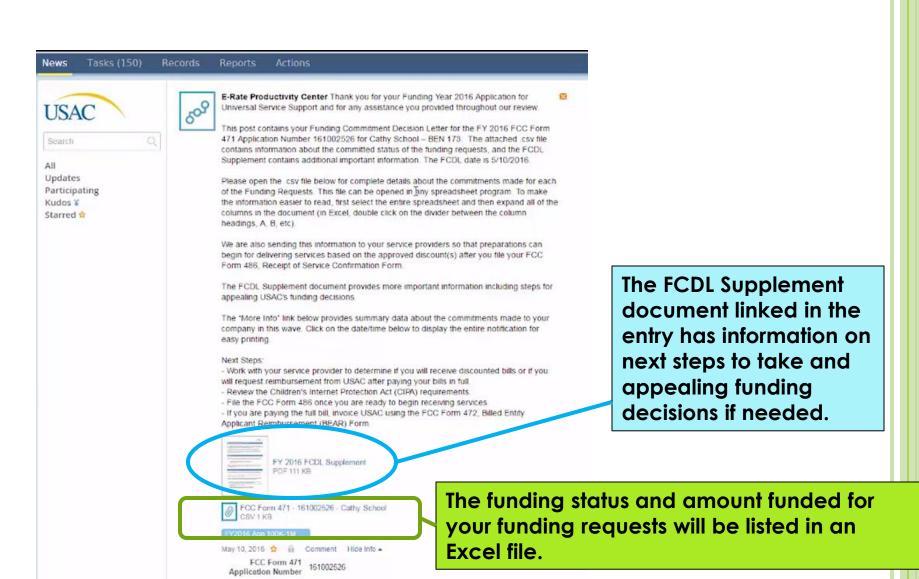
Decision-Letter-series.aspx

GENERATE AND VIEW NOTIFICATIONS



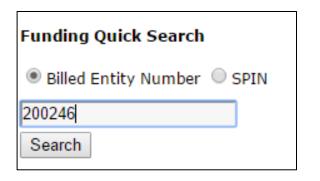
FCDL ON THE NEWS FEED

Billed Entity Number



FCDL GIVING YOU FITS? TRY E-RATE CENTRAL

- E-rate Central is a third-party website that downloads information about 471s and funding commitments. Its displays are often much easier to view and understand than USAC's.
- Go to the page for Kentucky E-rate info:
 http://e-ratecentral.com/us/stateInformation.asp?state=KY
- Enter your library's BEN, then select the funding year:



Applicant: POWELL COUNTY PUBLIC LIBRARY Billed Entity: 200246							
FY	Req. FRNs	Funded FRNs	486 on File				
<u>2016</u>	3	0	0				
<u>2015</u>	3	3	3				
<u>2014</u>	2	2	2				

FORM 486

Congrats on getting funding...now do this form!

WHAT IS THE FORM 486?

- The 486 has three purposes:
 - Accept and release funding committed to your library
 - Indicate that service has started or the earliest date it could start
 - Make certifications regarding compliance with the Children's Internet Protection Act (CIPA)
- A 486 must be on file before any E-rate invoicing can be filed, either by the service provider or the applicant.

NOTES ON CIPA COMPLIANCE (1/2)



- Compliance with the Children's Internet Protection Act (CIPA) has 3 parts:
 - Internet Safety Policy that includes certain requirements for protecting children who use the internet at the library
 - Public meeting to discuss the policy.
 - Technology Protection Measure (filter)

NOTES ON CIPA COMPLIANCE (2/2)

- Libraries <u>must</u> comply with CIPA if they receive funding for internet access or any Category Two equipment and services.
 - Exception: compliance is not required if the library receives support only for telecommunications (voice or transport).
- Compliance is critical; if you're audited and found not to be in compliance, you may have to return multiple years of funding! DO NOT ACCEPT E-RATE FUNDING IF YOU CAN'T CERTIFY CIPA COMPLIANCE!
- KDLA has a webinar on CIPA posted in the E-rate section of the Archived Webinars page: http://kdla.ky.gov/librarians/staffdevelopment/Pages/KDLAArchivedWebinars.aspx

BEST TIME TO FILE THE 486?

- KDLA's Technology Consultant recommends that you file a Form 486 as soon as possible after you receive your Funding Commitment Decision Letter (FCDL)
- You must indicate a Service Start Date. The best practice is to list the earliest possible service start date (July 1) even if you won't purchase the product/service or the service won't start until later in the year
 - EXCEPTION: If you opted for early installation on Category Two equipment, list the purchase date (sometime between April 1 and June 30)

DATES & DEADLINES - RECURRING SERVICES

- Recurring services = internet, phone, or other service that happens on a regular schedule
- These services must occur between July 1 –
 June 30 of the funding year
- Deadline for filing the Form 486 for recurring services:
 - 120 days from start of services OR
 - 120 days from the date on the Funding Commitment Decision Letter (FCDL)

whichever comes latest.

Not sure about the deadline? Use this tool:

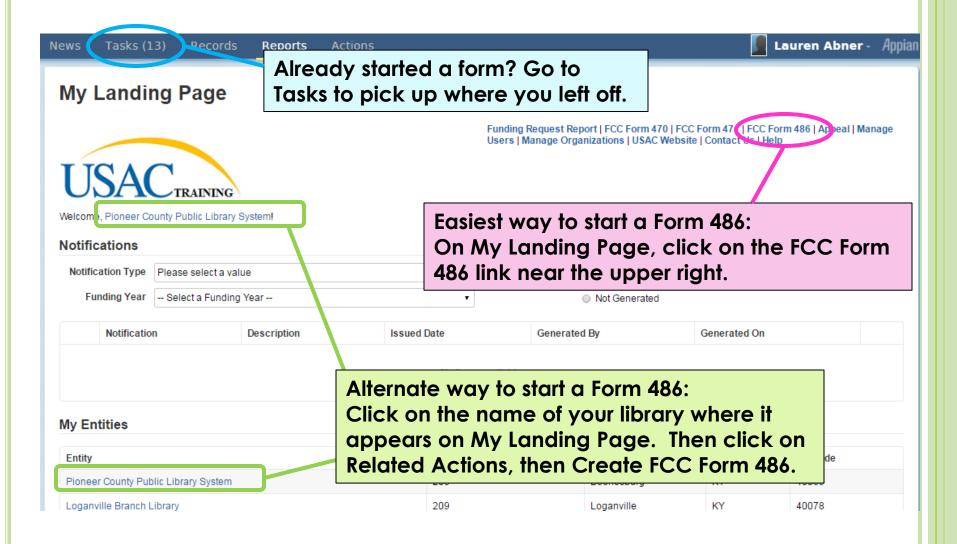
http://www.usac.org/sl/tools/deadlines/form 486.aspx

DATES & DEADLINES — NON-RECURRING SERVICES

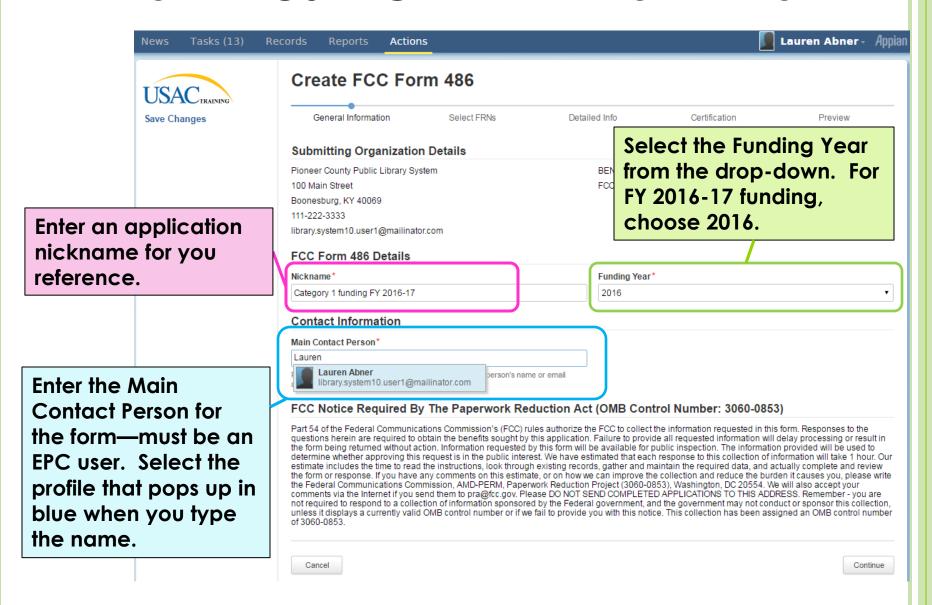
- Non-recurring services = one-time purchases such as equipment
- These services may occur between April 1st prior to funding year to September 30th following the end of funding year)
- Deadline for filing the Form 486 for non-recurring services:
 - 120 days from date of purchase/vendor installation OR
 - 120 days from the start of the funding year (July 1) whichever comes latest.

Not sure about the deadline? Use this tool: http://www.usac.org/sl/tools/deadlines/form 486.aspx

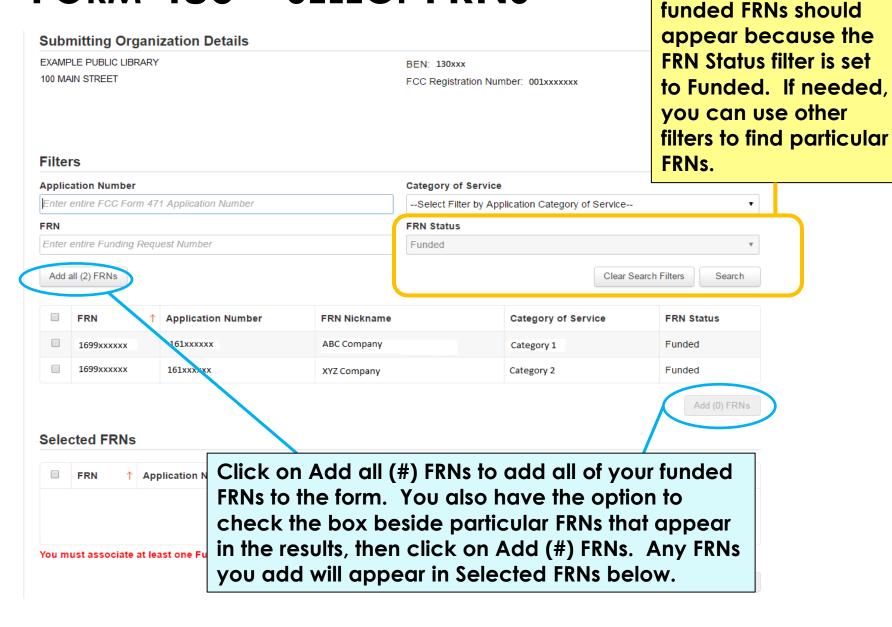
WHERE DO I FIND THE FORM 486?



FORM 486 - GENERAL INFORMATION



FORM 486 - SELECT FRNS



By default, all of your

FORM 486 - SERVICE INFORMATION

Service Information

Please confirm that the information below is complete and accurate for the service(s service start date. To do so, select the FRN(s) you wish to update from the grid below

Please note that the Service Start Date in the below grid is from the FCC Form 471.

The Service Information page shows the Service Start Date for each funding request. By default, it pulls the date that was entered on the Form 471. You can also edit the date if needed (see next slide).

a

FRN	Application Number	FRN Nickname	SPIN	Service Provider	Service Start Date	Actual Service Start Date
1699	161	Internet	143030766	Windstream Communications, LLC	7/1/2016	7/1/2016
169	161	Phone Service-Local	143030766	Windstream Communications, LLC	7/1/2016	7/1/2016
1699	161031632	Long Distance Phone Service	143030795	Verizon Long Distance LLC	7/1/2016	7/1/2016
1699	1610	AT&T Bookmobile Data	143025240	AT&T Mobility	7/1/2016	7/1/2016

Cancel

Back

Continue

FORM 486 - UPDATING SERVICE START DATE

Service Information

Please confirm that the information below is complete and accurate for the service start date. To do so, select the FRN(s) you wish to update from the

Please note that the Service Start Date in the below grid is from the FCC Form 47

FRN	Application Number	FRN Nickname	S
1699	161	Internet	147
169	161	Phone Service-Local	143
	111000000000000000000000000000000000000	Lana Distance Divers	

Service

Data

AT&T Bookmobile

To Edit a Service Start Date, check the box beside the funding request. Below, you can enter a new date and then click on the Update Selected FRNs Start Date button.

d to edit a

service

142030766	Windstream Communications, LLC	7/1/2016	7/1/2016	
143030766	Windstream Communications, LLC	7/1/2016	7/1/2016	
143030795	Verizon Long Distance LLC	7/1/2016	7/1/2016	
143025240	AT&T Mobility	7/1/2016	7/1/2016	

Actual Service Start Date the S	elected FRN(s)
9/1/2016	
Update Selected FRNs Start Date	

FORM 486 - EARLY FILING AND CIPA WAIVER

FCC Form 486

General Information Select FRNs Detailed Info Certification Preview **Billed Entity Information** Billed Entity Number: 1xxxxx EXAMPLE PUBLIC LIBRARY 100 MAIN STREET FCC Registration Number: 001xxxxxxx **Check Early Filing ONLY if** the form is submitted before August 1st (this counts as early filing) and a) b) you can certify your compliance with CIPA. **Early Filing** NTHE BOX BELOW IF THE FRNS ON THIS FCC FORM 486 ARE FOR SERVICES STARTING ON OR BEFORE JULY 31 OF THE FUNDING YEAR. The Funding Requests listed in this FCC Form 486 have been approved by USAC as shown in my Funding Commitment Decision Letter (FCDL). I have confirmed with the service provider(s) featured in those Funding Requests that these services will start on or before July 31 of the Funding Year. **CIPA Waiver** CHECK THE BOX BELOW IF YOU ARE REQUESTING A WAIVER OF CIPA REQUIREMENTS FOR THE SECOND FUNDING YEAR IN WHICH YOU HAVE APPLIED FOR DISCOUNTS IF YOU AS THE BILLED ENTITY ARE THE ADMINISTRATIVE AUTHORITY. I Improviding notification that, as of the date of the start of discounted services, I am unable to make the certifications required by the Children's Internet Protestion Act, as codified at 47 U.S.C. § 254(h) and (l), because my state or local procurement rules or regulations or competitive bidding requirements prevent the making of the certification(s) CIPA Waiver is very rare. Check this only if it is your 2nd year be brought into compliance with t for E-rate Internet Access and/or Internal Connections funding since FY 2001 and you're still not in compliance with CIPA. Cancel Back Continue

CERTIFICATIONS

All filers should check ALL boxes under the first Certifications section.

Certifications

- Dertify that, if required by program rules, the entity(ies) receiving discounted services as indicated on this FCC Form 486 are covered by technology plan(s) that have been approved by a state or other authorized body (i.e., a USAC-certified technology plan approver) prior to the commencement of service and that cover all 12 months of the funding year. Provide the name(s) of the organization(s) that approved a technology plan for any eligible entity that is receiving services covered under this FCC Form 486 or, if EVERY FRN listed in this FCC Form 486 is for services that do not require a technology plan, enter nothing here.
- I certify that the services listed on this FCC Form 486 have been, are planned to be, or are being provided to all or some of the eligible entities identified in the FCC Form 471 application(s) cited above. I certify that there are signed contracts covering all of the services listed on this FCC Form 486 except for those services provided upper tariff or on a month-to-month basis. I certify that I am authorized to submit this receipt of service confirmation on behalf of the above-named Billed Entity; that I have examined this request; and that, to the best of my knowledge, information, and belief, all statements of fact contained herein are true.
- Inderstand that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the services receive an appropriate share of benefits from those services. I recognize that I may be audited pursuant to this application and will retain for at least ten years (or whatever retention period is required by the rules in effect at the time of this certification) after the latter of the last day of the applicable funding year or the service delivery deadline for the funding request any and all records, including FCC Forms 479 where required, and, if audited, will make such records available to the Administrator.

CIPA CERTIFICATIONS

CIPA Certifications

Check 1st option if your library is CIPA complaint.

certify that as of the date of the start of discounted services: a. the recipient(s) of service represented in the Funding Request Number(s) on this FCC Form 486 has (have) complied with the requirements of the Children's Internet Protection Act, as codified at 47 U.S.C. § 254(h) and (l).

Discretify that as of the date of the start of discounted services: Pursuant to the Children's Internet Protection Act, as codified at 47 U.S.C. § 254(h) and (l), the recipient(s) of service represented in the Funding Request Number(s) on this Form 486: (FOR SCHOOLS and FOR LIBRARIES IN THE FIRST FUNDING YEAR FOR PURPOSES OF CIPA) is (are) undertaking such actions, including any necessary procurement procedures, to comply with the requirements of CIPA for the next funding year, but has (have) not completed all requirements of CIPA for this funding year.

Certify that as of the date of the start of discounted services: The Children's Internet Protection Act does not apply because the recipient(s) of service represented in the Funding Request Number(s) on this FCC Form 486 is (are) receiving discount services only for telecommunications services.

RARE: Check 2nd option if this is your library's first year since 2001 applying for Internet Access or Internal Connections and you're working towards compliance.

Cancel

Back

Check 3rd option if you're applying for Telecommunications Services only and don't need to comply with CIPA. Preview

CERTIFY + FALSE STATEMENTS WARNING

1699	610	Phone Service-Local	143030766	Communications, LLC	7/1/2016	7/1/2016
1695	61	Long Distance Phone Service	143030795	Verizon Long Distance LLC	7/1/2016	7/1/2016
169	510	AT&T Bookmobile Data	143025240	AT&T Mobility	7/1/2016	9/1/2016

Certifications

I certify that, if required by that have been approved by a all 12 months of the funding y covered under this FCC Form I certify that the services is FCC Form 471 application(s) provided under tariff or on a mentity; that I have examined the I understand that the discount that are treated as sharing in tapplication and will retain for a last day of the applicable fund.

False statements on this form may result in civil liability and/or criminal prosecution. To electronically sign and certify this form, click "Yes" below. To affirm that you (1) understand the statements above and (2) represent the entity featured, and have the authority to make the certifications, on this form, click "Yes" below.



licated on this FCC Form 486 are covered by technology plan(s) plan approver) prior to the commencement of service and that cover chnology plan for any eligible entity that is receiving services that do not require a technology plan, enter nothing here, leing provided to all or some of the eligible entities identified in the fithe services listed on this FCC Form 486 except for those services aceipt of service confirmation on behalf of the above-named Billed dibelief, all statements of fact contained herein are true, upon ensuring that the most disadvantaged schools and libraries ervices. I recognize that I may be audited pursuant to this ules in effect at the time of this certification) after the latter of the my and all records, including FCC Forms 479 where required, and, if

audited, will make such records available to the Administrator

I certify that as of the date of the 486 has (have) complied with the rec

Cancel Back

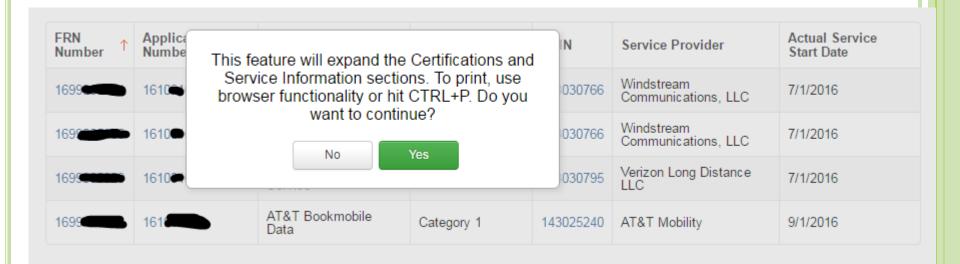
The last page of the form displays the information you entered, including the specific certifications you selected. When you click on Certify, a warning about false statements will appear. Click on Yes to finish certifying.

g Request Number(s) on this FCC Form
h) and (l).

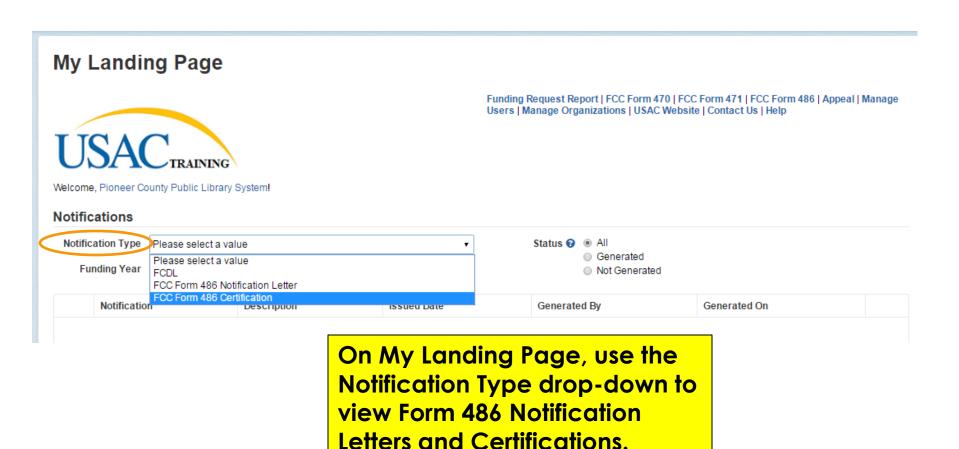
Point Preside

AFTER YOU CERTIFY - DOCUMENT RETENTION

- Two things to print for your records:
 - Certifier Information page This will display immediately after you certify.
 - Copy of the Form 486 You can access this from the FCC Forms section at the bottom of My Landing Page or from the Records tab. Click on Print Preview, click on Yes, then print it like a web page.



NOTIFICATIONS ON LANDING PAGE



USAC GUIDANCE ON THE FORM 486

- As of early July 2016, the only guidance on the Form 486 provided by USAC is the June 10th issue of the Schools & Libraries News Brief:
 - http://www.usac.org/sl/tools/newsbriefs/preview.aspx?id=700
- At some point later in the summer, a walkthrough video should be added to USAC's Online Learning Library:
 - http://www.usac.org/sl/about/outreach/onlinelearning.aspx

INVOICING OPTIONS

What happens after you file the Form 486?

INVOICING - SPI or BEAR? (1/2)

Service Provider Invoicing (SPI)

- Your service provider may apply your E-rate discount directly to your monthly bill, but they are not required to offer SPI.
- Some vendors ask you to select the invoicing type after the funding year starts; others will specify invoicing type on the contract.
 - AT&T requires their additional "Grid" documents to be completed for SPI; KDLA's Technology Consultant will help if you have problems.
- SPI is less paperwork for you and you won't miss out on your funding.

Invoicing - SPI or BEAR? (2/2)

Form 472 (BEAR)

- BEAR = Billed Entity Applicant Reimbursement
- You pay the full bill upfront, then file the BEAR to receive a refund via direct deposit (NEW for 2016)
- Can file periodically throughout funding year or submit all at once
- Deadline: No later than 120 days after the last date of service (for internet/telephone, the last service date is generally June 30); you may request 1 extension of 120 days
 - (http://www.usac.org/sl/applicants/step06/invoice-extensions.aspx)
- More paperwork for you, but more control over the money flow.

PREPARE TO BEAR!

- New for 2016: Before submitting BEAR forms, you must provide direct deposit information by filing at least one Form 498.
- Instructions for the Form 498 and the revised BEAR form for 2016 are posted on the E-rate page of the KDLA website under "Checklists and Walkthroughs":
 - http://kdla.ky.gov/librarians/programs/Pages/Erate.aspx

MAKING ADJUSTMENTS

Form 500 and Service Substitution

FORM 500(1/2)

- Reasons to file the Form 500:
 - Adjusting the Service Start Date on a previously filed Form 486
 - To adjust the Contract Expiration Date listed on the Form 471
 - To request an extension of the service delivery and installation deadline for non-recurring services (RARE –an option only under special circumstances)
 - To cancel or reduce the amount of an FRN (irrevocably!)
 - To notify USAC of an equipment transfer within the three year prohibition on equipment transfers due to a temporary or permanent entity closure

FORM 500(2/2)

This form is necessary if you decide not to purchase Category Two equipment for which your library received a funding commitment.

- Form 500 releases \$ back to the general funding pot for other E-rate entities to use in the following year.
- Your Category Two budget is reduced each time funds are committed to you; if you don't spend the funds, you need the Form 500 to release funding back to your possible Category Two budget over a 5-year period.
- Important for possible audits—USAC won't be happy if you didn't let them know the funds weren't used. You want to keep USAC happy!

Paper-only form is found online: http://www.usac.org/sl/tools/forms/default.aspx

SERVICE SUBSTITUTIONS

- Submit a Service Substitution if the product/service you listed on the Form 471 is no longer available.
 - Mostly relevant for Category Two equipment
 - Product or service must serve the same function
 - Can't receive more funding than the amount already committed for the original product or service
- Not an actual form; you must submit a letter containing the relevant information by fax, email, or mail
- Instructions are found on the USAC website: <u>http://www.usac.org/sl/applicants/before-youre-done/service-substitutions.aspx</u>

RESOURCES

o KDLA

- **E-rate page:**http://kdla.ky.gov/librarians/programs/Pages/E-rate.aspx
- Archived Webinars:
 http://kdla.ky.gov/librarians/staffdevelopment/Pages/KDLA
 ArchivedWebinars.aspx

o USAC

- Schools & Libraries site: http://www.usac.org/sl/
- Invoicing page: http://www.usac.org/sl/applicants/step06/default.aspx
- **SL News Brief**: http://www.usac.org/sl/tools/news-briefs/Default.aspx

E-rate Central

http://e-ratecentral.com/

QUESTIONS?

- o Lauren Abner, KDLA's Technology Consultant:
 - lauren.abner@ky.gov
 - (502) 564-1728
- **o USAC Client Services Bureau:**
 - 1-888-203-8100
 - File a customer service case in the Erate Productivity Center (EPC)